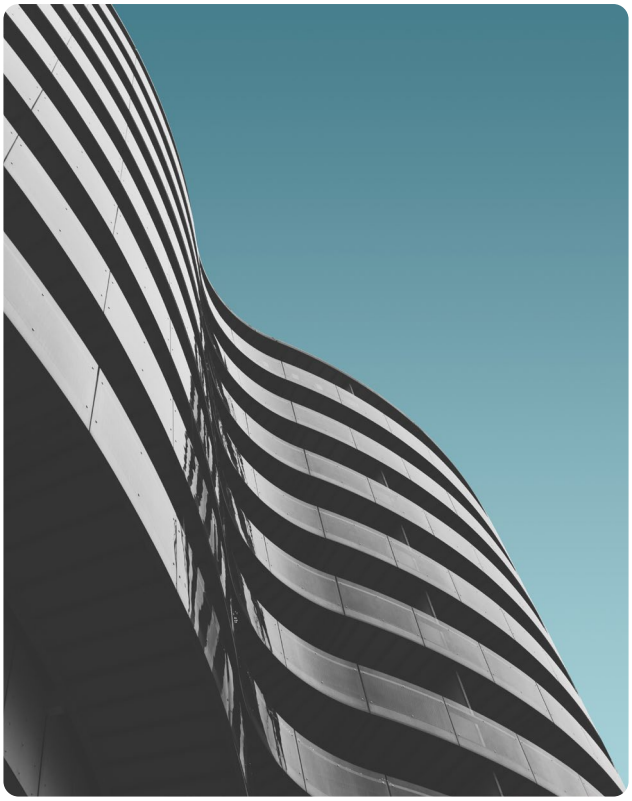
Case study

How Tilbury Douglas maintains its golden thread of information

Leading UK construction and infrastructure company uses Asite to maintain compliance across its project portfolio

Compliance with regulatory standards is a critical aspect of construction project management. To meet ISO standards and the UK Building Safety Act, Tilbury Douglas needed a digital system to track its golden thread of information and maintain accurate, up-to-date building records across its project portfolio.

> ***We must maintain a golden thread of information, ensuring every decision and action is transparent and traceable for seamless compliance reviews.***
>
> **Robert Fawn**
> Head of Integrated Management Systems at Tilbury Douglas



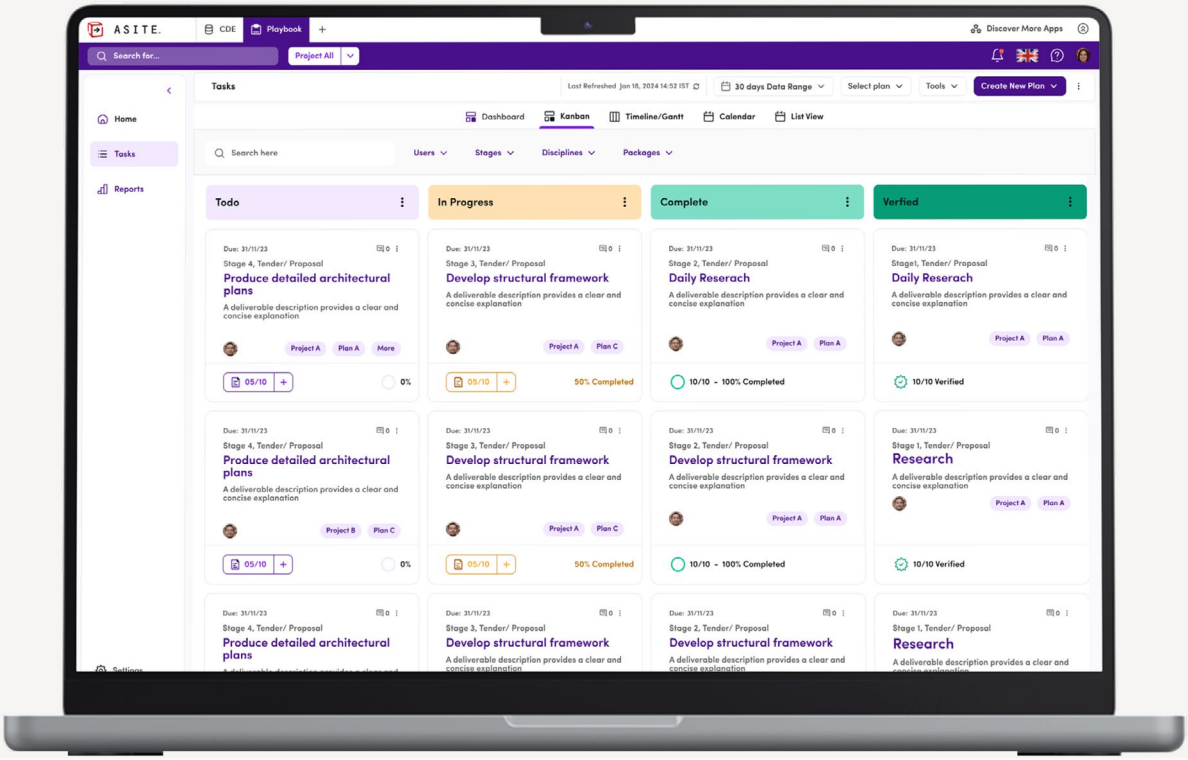
Challenges

The forward-thinking information delivery teams recognized industry-wide challenges that they wanted to support, including:

- **Maintaining audit trails:** Teams often face difficulties creating transparent, traceable audit trails essential for regulatory reviews. Without a process in place, it is hard to demonstrate the 'golden thread of information', and due diligence required for ISO standards and the UK Building Safety Act.

- **Tracking information deliverables:** It can be difficult to track the status of documents when they are spread across software, teams, and have multiple revisions.

- **Identifying information delivery gaps:** When reporting on compliance within a Common Data Environment (CDE), identifying delivered and missing information can be challenging. Reporting on this information is often manual, time-consuming, and prone to errors.



Asite is our digital system for tracking every phase of a building's design, construction, and maintenance, providing accurate and up-to-date information throughout its lifecycle, accessible to all stakeholders.

Robert Fawn
Head of Integrated Management Systems at Tilbury Douglas

Solution

Tilbury Douglas uses the Asite CDE to build a robust audit trail for its project portfolio. With security and ISO compliance at its core, the Asite CDE embeds compliance into every step of project management.

To report on the CDE, Tilbury Douglas adopted Asite Playbook, which transforms CDE data into visual dashboards and timelines. This provides a clear overview of the information delivery plans, showing what has been delivered and what is still due—all in one place.

- **Foundations of a rock-solid audit trail:** Tilbury Douglas has transitioned from SharePoint to the Asite CDE to build a reliable audit trail for their project portfolio. Designed with security and ISO compliance at its core, the Asite CDE ensures compliance is seamlessly embedded throughout project management.
- **Spot information bottlenecks:** Teams use the Asite Playbook add-on to identify gaps in audit trails. By gaining a clear, at-a-glance view of information delivery status it enables teams to quickly spot missing details, address potential bottlenecks, and ensure seamless project progress.
- **Project progress:** Asite Playbook enhances visibility with Kanban boards, dashboards, and matrices, giving teams a clear view of project progress. Its personalized dashboards and automated reminders help Tilbury Douglas track information delivery against milestones and complete regulatory tasks on time, streamlining its audit processes.

Conclusion

By implementing Asite CDE and Playbook, Tilbury Douglas is streamlining its compliance processes, ensuring greater compliance and efficiency. As a result, Tilbury Douglas now maintains a robust digital compliance trail, supporting seamless audits and regulatory compliance.

Learn more

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